



Project Start:

Fri, 8/1/2025

Display Week:

1

| Action Item | Owner | PROGRESS | START | END | DAYS |
|--|---------------------------------------|----------|---------|---------|------|
| Pre Go Live | | | | | |
| Discovery Request for most recent 6-12 months Historical Claims Data inclusive of Member PHI (ID #, Name, SS#, DOB) Clinical Related Documents | Liviniti to obtain from Client/Broker | 0% | 8/1/25 | 8/15/25 | 15 |
| Confirm Producer of ID Cards | Liviniti to obtain from Client/Broker | 0% | 8/1/25 | 8/15/25 | 15 |
| Introduction email to request and retrieve implementation documents (Previous Plan Design/Expected Plan Design) | Liviniti to obtain from Client/Broker | 0% | 8/1/25 | 8/15/25 | 15 |
| Client/Liviniti to exchange contact lists/confirm contact list | Liviniti/Client/Broker | 0% | 8/1/25 | 8/15/25 | 15 |
| Schedule/Host Implementation Discovery Kick Off Call to include Client/Broker/ Liviniti Sales, IM Team, AM Team, CAE | Liviniti | 0% | 8/1/25 | 8/15/25 | 15 |
| Confirm open-enrollment period | Liviniti to obtain from Client/Broker | 0% | 8/1/25 | 8/15/25 | 15 |
| Confirm Third-Party Vendors | Liviniti to obtain from Client/Broker | 0% | 8/1/25 | 8/15/25 | 15 |
| Population of plan and benefit design in Client Portal | Liviniti | 0% | 8/15/25 | 9/1/25 | 18 |
| Review Eligibility File Information with Third Party Administrator | Liviniti | 0% | 8/15/25 | 9/1/25 | 18 |
| Clinical Management Overview | Liviniti/Client | 0% | 8/15/25 | 9/1/25 | 18 |
| Review member communication needs | Liviniti/Client | 0% | 8/15/25 | 9/1/25 | 18 |
| Request Account Structure and Eligibility File Information | Liviniti/Client | 0% | 8/15/25 | 9/1/25 | 18 |
| Send Card requirements from Liviniti | Liviniti | 0% | 8/15/25 | 9/1/25 | 18 |
| Review Support Tools and Call Center Support with Client | Liviniti | 0% | 9/1/25 | 9/15/25 | 15 |
| Preliminary Plan Specifications Review | Liviniti/Client | 0% | 9/1/25 | 9/15/25 | 15 |
| Discuss preferred billing setup and reporting requirements | Liviniti/Client | 0% | 9/1/25 | 9/15/25 | 15 |

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| Determine process for transmission of billing/payment for claims and funding schedule | Liviniti/Client | 0% | 9/1/25 | 9/15/25 | 15 |
| Obtain Privacy and Data Security Agreements from vendors | Liviniti | 0% | 9/1/25 | 9/15/25 | 15 |
| Provide member materials for approval | Liviniti | 0% | 9/15/25 | 10/1/25 | 17 |
| Obtain claims data/previous claims information | Liviniti/Client | 0% | 9/15/25 | 10/1/25 | 17 |
| Preliminary Benefit design completed in adjudication platform | Liviniti | 0% | 9/15/25 | 10/1/25 | 17 |
| Request current census for member outreach | Liviniti | 0% | 9/15/25 | 10/1/25 | 17 |
| Variable Copay Training | Liviniti | 0% | 9/15/25 | 10/1/25 | 17 |
| Receive Eligibility File | Liviniti | 0% | 9/15/25 | 10/1/25 | 17 |
| Receive Domestic Pharmacy Contract | Liviniti | 0% | 10/1/25 | 10/15/25 | 15 |
| Receive Domestic Pharmacy ACH/Billing Information | Liviniti | 0% | 10/1/25 | 10/15/25 | 15 |
| Cards Produced and mailed to Members | Liviniti | 0% | 10/1/25 | 10/15/25 | 15 |
| Begin member initial outreach to members for Transition of Care | Liviniti | 0% | 10/1/25 | 10/15/25 | 15 |
| Clinical call to review first round of clinical analysis and discuss transition/continuation of care strategy | Liviniti/Client | 0% | 10/1/25 | 10/15/25 | 15 |
| Receive copy of Completed ACH Agreement Form & W9 Form returned to Liviniti | Client | 0% | 10/15/25 | 11/3/25 | 20 |
| FINAL Group Plan Setup to be reviewed/Verified by the Client | Liviniti/Client | 0% | 10/15/25 | 11/3/25 | 20 |
| Clinical and Plan Design Testing | Liviniti | 0% | 11/3/25 | 12/1/25 | 29 |
| Mail Transition of Care letters to impacted members | Liviniti | 0% | 11/3/25 | 12/1/25 | 29 |
| Clinical and Plan Design Testing Results are released to Client Portal for Client Approval | Liviniti | 0% | 12/1/25 | 12/15/25 | 15 |

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|--|----------|----------|--------|---------|------|
| Post Go Live | | | | | |
| Benefit Go Live | Liviniti | 0% | 1/1/26 | 1/1/26 | 1 |
| Provide daily claim processing detail | Liviniti | 0% | 1/1/26 | 1/15/26 | 15 |
| Formal Transition to dedicated Account Management Team | Liviniti | 0% | 2/2/26 | 2/2/26 | 1 |
| Schedule utilization reviews, monthly and quarterly meetings | Liviniti | 0% | 2/2/26 | 3/2/26 | 29 |

Insert new rows ABOVE this one