

# Welcome to Liviniti!

We understand the importance of your medications in staying as healthy as possible. As your pharmacy benefit manager, or PBM, we want to make it easy for you to get the most value from your pharmacy benefits and the lowest price for your prescriptions. We're here for you!

- Visit our online Member Center to find self-service and digital tools
- Call or email our Service Team anytime, 24/7/365

## **A few simple steps will help you make the most of your pharmacy benefits.**

- Choose a network pharmacy to get the lowest price on prescriptions, with no need to submit a paper claim.
- Check your formulary to see if a generic or another drug is available that costs less.
- Use generics when possible. In most instances, a generic will be the lowest cost to you.
- Use the price tool to compare costs for your medications at different pharmacies.
- Download your digital ID card for easy access when you need it. Having your pharmacy card handy helps your local pharmacy locate your plan benefits when you drop off a prescription.
- Review your pharmacy plan to better understand prior authorization, step therapy, quantity limits, and other programs that may be in place to help you get the right medication at the best possible price.
- Choose a 90-day prescription for medications you take on an ongoing basis. Check your plan to find a designated pharmacy that can fill a 90-day prescription. In some cases, this may be a home delivery pharmacy.

Visit our Member Center for tools and information that make it easy to find information about your prescriptions and pharmacy benefits. 



## **Contact Us Any Time**

We are available 24/7/365 to answer your questions and provide information.

- Call us  
**(800) 710-9341**
- Send an email  
**support@liviniti.com**

Go to [liviniti.com](https://liviniti.com) and select **"Members"** at the top of the page.



**Tip! Bookmark the Member Center page for the future.**

The Member Portal is all about YOU with information about your prescriptions and pharmacy benefits.

We have a Mobile App, too! Get information on the go! Download it through the App Store or Google Play.

The Company Page is all about YOUR PLAN with general information about your group.

- Formulary search tool
- Benefit communications
- Mail order pharmacy access

The Mobile App and Member Portal include:

- Digital pharmacy ID card
- Network pharmacy locator
- Drug price check tool
- Drug formulary search
- Claim & prescription history
- Prior authorization status
- Copay and out-of-pocket details

And more!

## MEMBER CENTER

Members Clients Providers

### Member Portal Login

LOGIN

### Get the Mobile App

Search Liviniti or Southern Scripts to get the App.



### Your Company Page

Group Number

VISIT COMPANY PAGE

### General Resources

#### Maximize Your Pharmacy Benefits

- Welcome Flyer >
- Overview Video >

- Submit a Claim >
- Prior Authorization Appeal >
- Bundle Your Mail Order Drugs >

#### Forms and Flyers

- Welcome Flyers >
- Mobile App Flyer >
- FAQs >

General Resources displays a handy collection of forms, tools and information to help you save money and time.

- Maximize your benefits
- Bundle mail order drugs
- Read helpful FAQs

## Let's Get Started!

You'll need your group number from your pharmacy ID card to:

- 1 Create an account for the Member Portal. (Member ID also needed)
- 2 Login to Your Company Page.